

QUALITY, ENVIRONMENT AND SAFETY POLICY

Quality is a concern in everything we do, every day – it is the cornerstone of our actions.

The management of MARK IV AIC sets objectives and our ability to achieve those objectives is only the result of the implementation of Quality.

The continual improvement of Quality, Environmental Protection, Safety and customer satisfaction is a top priority. We use indicators to make sure it is achieved.

By committing to that policy, each employee contributes to the effort for continual improvement, which forms integral part of our system for the management of Quality, Environmental Protection and Safety.

MARK IV AIC has taken on the following commitments towards customers:

- giving them full satisfaction
- offering exemplary service
- providing products and solutions that are innovative and efficient
- going beyond their expectations

In all its activities, MARK IV AIC will endeavour to:

- take account of and protect the Environment
- keep employees safe from Health & Safety hazards
- meet the requirements of applicable laws and regulations
- give employees incentives to behave in a socially responsible manner by complying with the basic rules of ethics, such as for instance human rights and the eradication of discrimination, child labour and forced labour.
- encourage suppliers and subcontractors to develop their own approach in favour of environment protection, health and safety.

For MARK IV AIC



Luc Schwab

Director, Business Unit AIC

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